

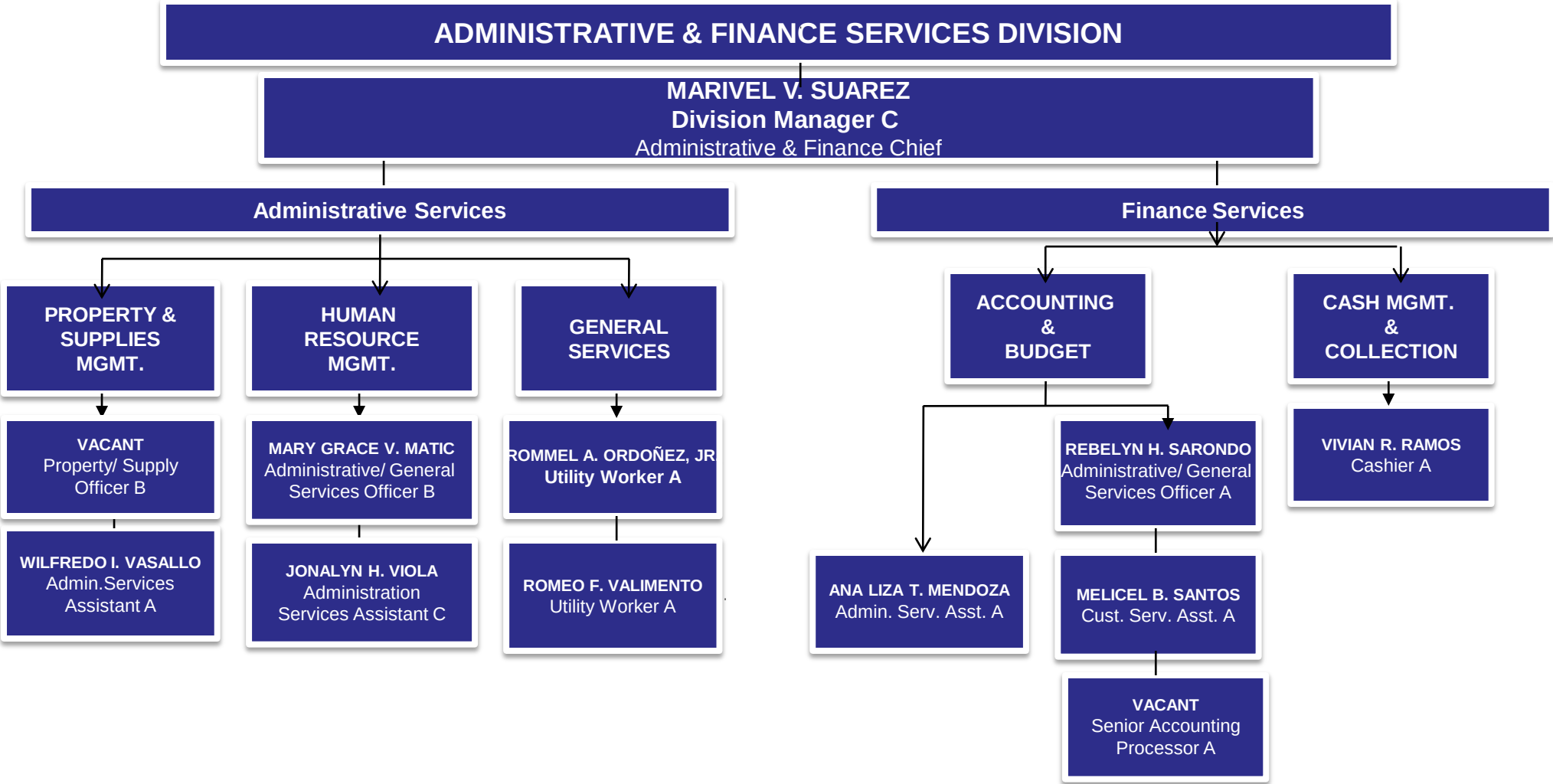
SAN RAFAEL WATER DISTRICT

Organizational Structure & Staffing Pattern



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COMMERCIAL DIVISION

JOCELYN D. VIOLA
DIVISION MANAGER C
Commercial Chief

Water Utilities Mgmt. Officer A
(VACANT)

Customer Accounts

**TELLERING/
FRONTLINE COLLECTION**

HERBERT T. ORTEGA
Customer Services
Asst. A

GIRLEY B. TALUSAN
Customer Services
Asst. A

**AGEING OF ACCOUNTS/
ACCOUNTS RECEIVABLES
ANALYSIS MONITORING
& CONTROL**

CENEN C. DIAZ
Customer Services
Asst. A

**BILLING/ REVIEW
& VALIDATION**

JEFFREY B. DE LEON
Customer Services
Asst. A

**METER READING
/BILLING**

MARLON J. SANTOS
Cust. Serv. Asst. A

**DISCONNECTION/
RECONNECTION**

DARWIN P. SANTOS
Cust. Serv. Asst.A

**MARCELINO S.
ANTONIO**
WRFO C

**FRONT LINE SERVICES/
MO's/ COMPLAINTS/
PUBLIC INFORMATION**

NERISSA T. GALVEZ
Cust. Serv.Asst..E

**MA. FATIMA
PAULINA I.GARCIA**
Cust. Serv.Asst..E

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