

VISION STATEMENT

To provide the residents of San Rafael community with adequate and affordable supply of potable water and protect the environment thru optimum utilization of its available resources.

MISSION STATEMENT

We commit to attain maximum provision of quality water and exceptional customer services to San Rafael community, engage in continuing studies and researches on technological advancement for further development of water service responsive to the needs of the residents, undertake operational activities in line with environment protection and encourage the cooperative participation of residents, civic groups and community leaders in the attainment of water systems development.

PERFORMANCE PLEDGE

We, the Officials and Employees of San Rafael Water District, commit to the pursuit of our Vision to deliver adequate and affordable supply of potable water to the residents of San Rafael community and adhere to environment protection.

CORE VALUES

COMMITMENT.

We strongly support all efforts to accomplish our mandate to the best we can.

EXCELLENCE.

We strive to deliver our services with utmost degree of consumer satisfaction.

PROACTIVENESS.

We plan and take actions ahead of time in anticipation of expected occurrences to take control of the situation.

INTEGRITY.

We are an organization of officers and employees upholding the significance of good moral principles and professional standards thru accountability, loyalty and transparency.

INTERDEPENDENCE.

We believe in the synergy out of cooperative participation, of residents, civic groups, community leaders and industrial counterparts towards the realization of our vision.